



With a Heart for Prisoners

Information to Get Purchased Music from Tablets Returned

Securus Customer Service - 972-734-1111

JPay – 800-574-5729

Write a Letter to:

- Securus Technologies / JPay Warehouse
 - Letter should include:
 - State in letter you had a loaner tablet, and you are requesting a USB of your media.
 - Copy of ID or License
 - Current Phone #
 - Complete Mailing Address (no P.O. boxes)
 - State the Facility you were released from and the State.

Mail to:

Securus Technologies / JPay Warehouse
3220 Keller Springs, Suite 118
Carrollton, TX 75006

The music will be downloaded to a USB, and it should be in the individual's hands in about 45 business days. Individuals may call Customer Service after the 45 days to check on the USB status by calling the Service number above.

No Creed But Christ – No Commandment But Love – No Book But The Bible – All Sent From Above

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